

OUR SERVICES

Neurological Rehabilitation

Orthopaedic rehabilitation

Trauma Rehabilitation

Oedema Rehabilitation

Respiratory rehabilitation

Home Rehabilitation

Instrumental Physical Therapy

Oxygen-Ozone therapy

Focal shockwaves

Diamagnetic Pump

Tecar therapy

High Power Laser Therapy

Ultrasound therapy

Magnetotherapy

Electrostimulation

Frems

Galvanic Basins

Iontophoresis

Tens

Vibration Plates

OUR TEAM

In addition to our Rehabilitation Staff, we also have the following members of staff:

Medical Director: Dr. Gabriele Ballarini

Head of the Association of Local Health Districts: Dr. Cristina Nardi

Coordinator: Dr. Giuliana Fioretti

Orthopaedic Specialist: Dr. Tommaso Ferretti

Medical specialist in Physiatry: Dr. Matteo Ferretti

OPENING TIMES:

Monday to Friday from 8:30 am to 12:30 pm and from
3:00 pm to 7:00 pm

**Medical reports may be collected during opening
times.**



Dr. Giuseppe Vailati Venturi

**Special Representative, Director of Outpatient
Centres**

Dr. Cristiana Cavalieri

**Outpatient Rehabilitation Centre
Physio sport**

Via D. Rossi, 26/28
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USER MANUAL

OUTPATIENTS CENTRE

PHYSIOSPORT

MACERATA

Dear User and Family Members, we would like to welcome you to the Physio sport Centre by providing information that may help you settle in more quickly.

The Physio sport Centre was recently introduced in the Santo Stefano Outpatients Centres of the Kos Group and are facilities that cover a large area of Marche Region and provide rehabilitation services in the area, above all as a continuation of treatments started during admission at other Santo Stefano facilities.

The Physio sport Rehabilitation Outpatient Centre provides private therapy, accredited by the Regional Health Service for Outpatient and Home care services, and is structured in Services to best meet the needs of its Users.

Admission of the User and his/her problems are examined at an interdisciplinary level by Highly specialized staff composed of Psychiatrists, Orthopaedists and Physiotherapists.

Admission: the User may contact the Admissions Office directly or call during opening times to request a visit and/or treatment. Depending on the type of service requested, the User will be informed of the documents needed to complete the admission process.

Admission under Conventions: the User must hand in to the Admissions Office the referral from the Attending Physician and/or Specialist

certifying the therapies to be carried out according to the new nomenclature and Diagnosis.

The User should also provide his or her personal details, together with a health insurance card and consent to the processing of its personal data.

The User will be asked to submit the necessary **Health Documents** for evaluation by the Healthcare Staff.

Provision of the services: The User will be informed how many times a week he or she should attend, the name of the Healthcare Personnel who provide the treatment and any other necessary instructions for admission.

Request for health documents: A medical record will be started for each User, a copy of which may be requested using the request form at the Reception Desk.

The copy will be delivered within 10 days from the request and invoiced at the current prices.

Information about the User's clinical condition: the User (or an authorised Family Member) may request clinical information on the progress of the rehabilitation treatment from the Healthcare Personnel that admits the User.

The Coordination Department of the Centre receives Users and Family Members from Monday to Friday from 08.00 am to 12.00 noon and from 3.00 pm to 5.00 pm on Monday,

Tuesday and Thursday, by appointment that may be made at the Reception Desk.

In compliance with the Privacy Law, it should be noted that **no information about the User's health is provided by phone.**

Treatments are Tuesday, carried out by the Healthcare Personnel assigned, both in the case of treatments under convention and private treatments.

During treatment, caregivers, if any, will be trained in order to facilitate the care provided to the User.

Costs, times and method of payment

The Reception Desk provides both updated price lists for paid services and information regarding payment times and methods.

Rights and duties of the User: this information is on display at the Reception Desk

We remind Users and Family Members that their collaboration is extremely important in terms of ensuring the success of the rehabilitation programme. Thank you for choosing our Centre.